



We heal and inspire the human spirit.

To: All PCPs and IPAs
From: IEHP – Quality Programs
Date: January 26, 2024
Subject: **Provider Quality Performance Learning Guide**

Inland Empire Health Plan (IEHP) is pleased to introduce the **Provider Quality Performance Learning Guide** now available on the IEHP website: www.providerservices.iehp.org > Provider Central > Provider Incentive Programs > Quality Performance Learning Guide or [click here](#).

There are currently four online learning modules. The learning modules are designed to support Providers in becoming more familiar with the following HEDIS measures:

- Well Child Visits in the First 30 Months of Life (W30)
- Child and Adolescent Well-Care Visits (WCV)
- Childhood Immunization Status (CIS)
- Immunizations for Adolescents (IMA)

Each module is an interactive experience with resources and helpful tools to support knowledge of HEDIS measures and ways to maximize Global Quality P4P scores. We encourage your office to review the Quality Performance Learning Guide as each module will include the following learning components:

- HEDIS Measure Overview
- Keys to Success
- Tools for Practice Improvement
- Tips for Outreach and Communication
- Additional IEHP Resources

As a reminder, all communications sent by IEHP can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices

For questions, please contact the IEHP Provider Call Center at (909) 890 -2054, (866) 223-4347, or email ProviderServices@iehp.org