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To: All Providers
From: IEHP – Provider Relations
Date: March 29, 2024
Subject: **RESPONSE REQUIRED: Diversity Equity and Inclusion Pre-Training Survey**

The Diversity Equity and Inclusion All Plan Letter 23-025 (DEI APL 23-025), issued by DHCS in 2023, requires Managed Care Plans (MCP), such as IEHP, to develop a DEI training program.

This program must encompass sensitivity, diversity, cultural competency, cultural humility, and health equity trainings, for all Plan staff, and network providers regardless of their cultural or professional training and background.

Prior to releasing the training, we have created a survey to assess IEHP network Providers' **current** knowledge of resources that support cultural humility, diversity, health equity, inclusion, and sensitivity.

While all feedback is appreciated, **the survey is intended for Providers to complete**, as we need direct feedback on the culturally responsive care aspects. We are seeking your insights and collaboration to properly equip our network with the tools and resources to effectively serve the diverse population of the Inland Empire.

To access the survey, please click this [link](#) or access via the QR code on your mobile device.



This survey should take no more **than 10** minutes to complete.

NOTE: If you are a Provider who is eligible for Global Pay for Performance (P4P), this survey is a process measure that will need to be completed to satisfy the measure.

As a reminder, all IEHP communications can be found at www.providerservices.iehp.org > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org