
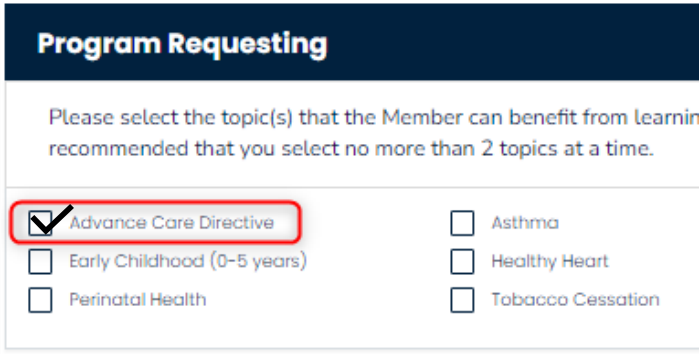




We heal and inspire the human spirit.

To: All DualChoice (HMO D-SNP) PCPs & IPAs
From: IEHP – Provider Relations
Date: April 5, 2024
Subject: **My Life. My Choice - Advanced Care Planning for DualChoice (HMO D-SNP) Members**

My Life. My Choice is our online Advance Care Planning program for IEHP Dual Choice (HMO D-SNP) Members. Please encourage your DualChoice Members to enroll today.

What is My Life. My Choice?	This program helps Members complete Advance Care Directive forms, including Physician Orders for Life-Sustaining Treatment, Living Wills, Health Care Power of Attorney and Do Not Resuscitate (DNR) forms.
How Can Members Access My Life. My Choice?	<ul style="list-style-type: none">- Members can enroll online:<ul style="list-style-type: none">o Log in to the Member portal at www.iehp.org.o Click the Health & Wellness icon.o Choose My Life. My Choice.o Follow the steps to begin Advance Care Planning - Members can call IEHP DualChoice Member Services to enroll in the program and sign up for classes about advance care directives at 1-877-273-IEHP (4347), 8am-8pm (PST), 7 days a week, including holidays. TTY users should call 1-800-718-4347.
Can I refer my IEHP patients for classes about Advance Care Directives? <ul style="list-style-type: none">• Providers can submit a Health Education referral via the Provider Portal and select “Advanced Care Directives” <div data-bbox="181 1434 604 1692"></div> <div data-bbox="724 1394 1419 1745"></div>	

Questions? Please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices